



Summary of the Florida Patient's Bill of Rights and Responsibilities

Introduction

Florida law mandates that your health care provider or facility must recognize your rights while you are receiving medical care and that you also respect the expectations for patient behavior. The relevant statute is found in the 2024 Florida Statutes, Title XXIX, Chapter 381, Section 026, titled "Florida Patient's Bill of Rights and Responsibilities." Below is a summary of your rights and responsibilities:

Patient Rights

- **Respect and Privacy:** You have the right to be treated with courtesy, respect, and to have your privacy protected.
- **Response to Requests:** You have the right to a prompt and reasonable response to your questions and requests.
- **Information About Care Providers:** You have the right to know who is providing your medical services and who is responsible for your care.
- **Patient Support Services:** You have the right to know what support services are available, including interpreter services if needed.
- **Accompaniment:** You have the right to bring someone of your choice to patient-accessible areas of the facility, unless safety or accommodation issues arise.
- **Rules and Regulations:** You have the right to understand the rules and regulations that apply to your conduct.
- **Information About Treatment:** You have the right to receive information about your diagnosis, treatment plan, alternatives, risks, and prognosis.
- **Refusal of Treatment:** You have the right to refuse any treatment, as permitted by law.
- **Financial Information:** You have the right to receive information and counseling about financial resources available for your care upon request.
- **Medicare Assignment Rate:** If eligible for Medicare, you have the right to know if your provider or facility accepts the Medicare assignment rate.
- **Estimate of Charges:** You have the right to receive an estimate of charges for medical care prior to treatment.



- **Itemized Bill:** You have the right to receive a clear and understandable itemized bill and to have the charges explained upon request.
 - **Equal Access to Care:** You have the right to impartial access to medical treatment, regardless of race, national origin, religion, handicap, or payment source.
 - **Emergency Treatment:** You have the right to treatment for any emergency medical condition that could worsen without treatment.
 - **Experimental Research:** You have the right to know if treatment is for experimental research and to consent or refuse participation.
 - **Grievance Expression:** You have the right to express grievances about any violation of your rights through the facility's grievance procedure and to the appropriate state licensing agency.
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Patient Responsibilities

- **Provide Accurate Information:** You are responsible for giving accurate and complete information about your health to the best of your knowledge.
- **Report Changes:** You are responsible for reporting unexpected changes in your condition to your health care provider.
- **Understand Your Treatment:** You are responsible for reporting if you understand the proposed treatment plan and what is expected of you.
- **Follow Treatment Plans:** You are responsible for following the treatment plan recommended by your provider.
- **Keep Appointments:** You are responsible for keeping appointments and notifying your provider if you cannot attend.
- **Follow Instructions:** You are responsible for your actions if you refuse treatment or do not follow your provider's instructions.
- **Financial Obligations:** You are responsible for fulfilling your financial obligations for health care as promptly as possible.
- **Facility Rules:** You are responsible for following the rules and regulations of the health care facility that affect patient care and conduct.